

Want to watch RU-tv in your Dorm Room?

THINGS TO CONSIDER

- Before buying any TV, make sure it can handle QAM 256. If you don't know, check with the manufacturer.
- Many box store and food chain store TVs are inexpensive and not QAM 256 compatible.

IMPORTANT RU-tv TECH. INFORMATION

BEFORE YOU CALL US!

If your TV is not working, make sure to follow this checklist to determine why you are not getting a signal (for more info see our FAQ online <http://rutv.rutgers.edu/connecting-help/how-connect>).

✓ COMPATIBLE TV

Make sure your HD TV is able to tune to RU-tv. Your TV must have a built in tuner that is QAM 256 compatible (for more information check our video setup guide at <http://rutv.rutgers.edu/connecting-help/troubleshooting-guide>)

✓ POWER ON

Is your TV plugged into wall outlet?

✓ CABLE PLUGGED IN

Is your cable wire connected to the wall port and plugged into your TV (see picture of a coaxial cable wire shown below)?



✓ TV TUNING

Did you try tuning your TV (*Menu → Channel → Auto Program/Cable Program* → Tuning*)?

✓ FINAL STEPS

Try using another TV on your floor that is working in another room, and set it up with your port:

- If that TV is tuning to RU-tv channels successfully, then there is a problem with your TV that YOU must resolve.
- If that TV is not working, then there is something wrong with the port. If this is the case, you can contact **RU-Info at 732-445-INFO (4636) and request a repair.**