Want to watch RU-tv in your Dorm Room?

**THINGS TO CONSIDER**

- Before buying any TV, make sure it can handle QAM 256. If you don’t know, check with the manufacturer.
- Many box store and food chain store TVs are inexpensive and not QAM 256 compatible.

***IMPORTANT RU-tv TECH. INFORMATION***

**BEFORE YOU CALL US!**

If your TV is not working, make sure to follow this checklist to determine why you are not getting a signal *(for more info see our FAQ online [http://rutv.rutgers.edu/connecting-help/how-connect](http://rutv.rutgers.edu/connecting-help/how-connect)).*

- **COMPATIBLE TV**
  Make sure your HD TV is able to tune to RU-tv. Your TV must have a built in tuner that is QAM 256 compatible *(for more information check our video setup guide at [http://rutv.rutgers.edu/connecting-help/troubleshooting-guide](http://rutv.rutgers.edu/connecting-help/troubleshooting-guide)).*

- **POWER ON**
  Is your TV plugged into wall outlet?

- **CABLE PLUGGED IN**
  Is your cable wire connected to the wall port and plugged into your TV *(see picture of a coaxial cable wire shown below)?*

- **TV TUNING**
  Did you try tuning your TV *(Menu ➔ Channel ➔ Auto Program/Cable Program* ➔ Tuning)?*

- **FINAL STEPS**
  Try using another TV on your floor that is working in another room, and set it up with your port:
  - If that TV is tuning to RU-tv channels successfully, then there is a problem with your TV that YOU must resolve.
  - If that TV is not working, then there is something wrong with the port. If this is the case, you can contact RU-Info at 732-445-INFO (4636) and request a repair.